



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

1. THE SERVICE, DATES & FEES

- a) WirelessVT Solutions Inc. will connect your network, via wireless, to the internet. The term of this contract is from the date internet flows to your computer (in most cases, this is the installation date). You will sign a form during installation indicating the actual beginning date of this contract, and which term you wish to have.
- b) WirelessVT Solutions uses a special piece of hardware called a Wireless Bridge and an external antenna to connect your home or office to our network. We offer three options for service and equipment, there is a \$35 setup fee for all cases:
 - i) **Option 1:** If you purchase the equipment, it will cost approximately \$170 plus tax. This will give you the lowest monthly rate. You may cancel service at any time without any termination fee. There is no minimum number of months for service.
 - ii) **Option 2:** If you wish to lease the equipment, it will add \$10 per month to your rate. You may cancel service at any time without any termination fee. There is no minimum number of months for service.
 - iii) **Option 3:** If you wish to lease-to-own the equipment, we will add \$20 per month to the first year of your bill and you must sign a 1-year contract. At the end of the first year, your contract will be treated as if you used option 1.
- c) Customer will receive three @wirelessvt.net email accounts with this service free of charge. Customer is allowed up to two domain names free of charge to use for email hosting of the two email accounts instead of wirelessvt.net accounts, but purchasing of the domain names is extra. Prices of additional fees are outlined in Section 9 of this contract.
- d) Customer agrees to abide by the Acceptable Usage Policy for both browsing the web and using the internet, and email and web site hosting. No inappropriate material may be hosted in your web space (inappropriate as defined in the AUP).
- e) WirelessVT Solutions Inc. will not block any ports for any legitimate applications, but may constrict bandwidth on certain ports to ensure Quality of Service to all customers on other ports. We will block Spam and Virus ports. WirelessVT Solutions Inc. does not guarantee any speed. The network is a shared one by all in the community and at times the network may slow down due to excessive use by many people. However, WirelessVT Solutions Inc. will not throttle bandwidth usage if it others are not using what is available.
- f) Customer agrees to have Anti-Virus software installed on the computers at all times. If your computer gets infected with a virus and attempts to infect others on the network, you are in violation of the AUP and your service will be suspended until the situation is corrected. You will not be reimbursed for time your computer is suspended while you resolve the situation. WirelessVT Solutions Inc. will install for free during installation Free Anti-Virus software (AVG Anti-Virus by Grisoft – <http://free.grisoft.com/>) and provide free Anti-Spyware software. If you have multiple computers, you need a Firewall/Gateway available at Staples™, BestBuy™, Circuit City™, and other locations in the area. You may also purchase the router and wireless cards from WirelessVT Solutions Inc. on the day of the installation
- g) If customer has a wireless network, customer agrees to secure it such that neighbors cannot share their connection. Customers found to be sharing their connection will be terminated and are subject to the termination fees. If WirelessVT Solutions Inc. installs the wireless network during installation of the internet service, we will, free of charge, make sure the connection is secure. This internet connection is to be used by your household or business only.

2. INSTALLATION AND SERVICES

- a) You hereby authorize WirelessVT Solutions Inc. and/or its authorized contractors to install an antenna, software, wiring and other customer premise equipment (the "CPE") at your home (the "Premises") necessary to provide WirelessVT Solutions Inc. Internet service (the "Services").
- b) Any custom installation work that you request, including placing cable under carpet, through cabinets, through interior walls or inside molding, may require additional charges.
- c) WirelessVT Solutions Inc. will not be liable for any alterations to the Premises that result from the installation or removal of the Equipment, including, but not limited to, holes in walls, cable wiring or antenna mounting brackets.
- d) You warrant that you are at least 18 years of age and that you own the Premises, or have received permission from the owner of the Premises to make any changes to the Premises needed to install the Equipment and receive the Services. Additionally, it is your obligation to confirm that the placement of the antenna on the Premises is not in violation of any restrictive covenants, conditions or homeowners restrictions.
- e) You agree to allow WirelessVT Solutions Inc. or its contractors access to the Premises to perform installation, repair or maintenance services in support of the Services.
- f) WirelessVT Solutions Inc. may revise, modify or discontinue any or all aspects of the Services, including but not limited to service and Equipment prices, any applicable tariffs, and any terms of this Agreement.
- g) Notice to you of any revisions or modifications will consist of updating the terms on the WirelessVT Solutions Inc. web site (when available) or sending you an email.
- h) WirelessVT Solutions Inc. assumes no responsibility or liability for interruption of the Services.

3. PAYMENT TERMS

- a) You will not send any money to us prior to installation. When the installation occurs, you and the installer will complete an installation form and this contract. It will outline all charges you will receive on your first bill. You and the installer will sign the form and both will get a copy.
- b) WirelessVT Solutions Inc. will provide the Services to you subject to this Agreement, and you agree to pay for the Services when due by check, money order, money transfer, cash (US currency only).
- c) Because installations can happen any time during the month, your first month of service will be prorated.
- d) Statements will be issued monthly. Statements are mailed approximately 5 days before the beginning of the month for which the statement refers. WirelessVT Solutions Inc. must have received your payment by the 15th of the month for your account to be considered current.
- e) If you fail to pay all valid charges for the Services when due, WirelessVT Solutions Inc. may charge you interest on those charges as well as any insufficient funds charges.
- f) Any disagreement with charges must be made in writing to the billing department prior to the statement due date!



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

- g) If you fail to pay any amounts owed to WirelessVT Solutions Inc. within 30 days, WirelessVT Solutions Inc. will have the absolute right to disconnect the Services without notice. Upon disconnect, you agree to immediately pay all amounts owed to WirelessVT Solutions Inc.
- h) If you overpay your account, you will not be refunded. The overpaid funds will go toward future charges. You may pay for your services in advance, but no discount is given.
- i) You may request electronic invoicing, fax invoicing, or paper invoicing. If none is specified, paper invoicing will be used.
- j) At this time, this service is not subject to taxes, but all hardware sold is. However, if that law changes, WirelessVT Solutions Inc. will be required to adjust your monthly fee for service. This will happen immediately upon effective date of such law and does not constitute a breach of this contract.
- k) At this time, WirelessVT Solutions Inc. does not accept credit cards, however, that may change in the future. When that happens, you may request automatic Credit Card use for monthly payments.

4. TERM AND TERMINATION; TERMINATION FEE; CANCELLATION

- a) This Agreement will have either a twelve (12) month initial Term or a one (1) month initial Term, depending on which you choose.
- b) At the end of the initial Term, this Agreement will automatically renew for successive same-term periods unless you advise WirelessVT Solutions Inc. in writing that you wish to cancel our Services. Written notice must be 60 days prior to cancellation (on year-term) or 10 days (month-to-month).
- c) If you terminate this Agreement before the end of the initial Term, you agree to pay WirelessVT Solutions Inc. a termination fee of \$100.00.
- d) If you move out of the Premises prior to the conclusion of the initial Term, WirelessVT Solutions Inc. may terminate this Agreement and disconnect the Services and you will be liable for the Termination Fee. However, if you move to another location that has WirelessVT Solutions Inc. services available and wish to continue your contract at that location, the termination fee is not applicable and the contract continues. A setup fee may apply.
- e) If you move to another location and continue your contract, if you move your equipment to the new location, there will be an installation fee of \$50.00. If you leave your equipment, you will be charged for new equipment at your new location, as outlined in Appendix B, depending on your contract.
- f) Once a contract is terminated for any reason, any email or files residing on WirelessVT Solutions Inc. servers may be deleted. It is the responsibility of the customer to ensure they have any files that are important before termination. There will be file-recovery fees as follows if we need to restore backups to retrieve your files: \$50.00 for recovery within 30 days of termination, \$100 for recovery between 30 and 60 days of termination, and \$200 for any recovery after 60 days, however, WirelessVT Solutions Inc. makes no guarantee that files will be recoverable after 60 days. You will be told if your files are recoverable or not before making the decision to recover.
- g) Once termination has occurred for any reason, if you wish to have our service again, there will be an activation fee equivalent to one month's service fee. If you have removed the equipment from your premises and require reinstallation, there will be a \$50.00 setup fee. If you no longer have the equipment, you will be treated as a new customer and afforded all of the benefits of a new customer.
- h) Promotional rates may only be redeemed once per year by a customer.
- i) Upon termination, customer must return the Antenna and Box (box includes Network Cable, Bridge plus Power Supply) to the billing office or customer will be charged \$250 for the equipment. All other materials and equipment associated with the service were purchased during installation by the customer so should not be returned. If the customer decided to purchase the equipment (outright or through lease-to-buy) and has fulfilled the requirements to purchase the equipment, nothing should be returned to WirelessVT Solutions upon termination of service.

5. LIMITED WARRANTY, SERVICE AND REPAIRS

- a) WirelessVT Solutions Inc. will provide limited parts and labor warranty for the Equipment and the installation thereof during the initial Term, unless equipment is leased (not lease-to-own).
- b) This warranty excludes any damage resulting from abuse or negligence, or Acts of God, as determined solely by WirelessVT Solutions Inc.
- c) This warranty is in lieu of all other warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose.
- d) While the equipment is yours, WirelessVT Solutions Inc. will setup a username and password on your equipment as well as configure it. For support purposes, our team of support personnel will retain the username and password if you need assistance. Furthermore, you will not be provided the password. If you terminate or cancel service with us, you will be able to push the reset button on the box and gain complete control of the equipment while at the same time locking us out of the equipment. If you press the reset button, you will be charged a \$50.00 fee for reprogramming the equipment, and your service will be down until the equipment is reprogrammed. Furthermore, you will not be reimbursed for the time you are disconnected from our network due to your pressing of the reset button.
- e) If WirelessVT Solutions Inc. damages the Premises during the Services installation, WirelessVT Solutions Inc. will compensate the owner of the Premises for reasonable, actual and documented costs of necessary repair, not to exceed \$500.
- f) WirelessVT Solutions Inc. will sometimes hire subcontractors and independent contractors to perform any or all aspects of installation and repairs of the broadband system. WirelessVT Solutions Inc. is not liable for any death, injury or damages, which may or does result from the work performed by these subcontractors and independent contractors.
- g) This warranty does not cover any non-essential equipment purchased through WirelessVT Solutions Inc. for your internal network such as Gateways, Routers & Firewalls. That equipment comes with its' own warranty and it is the responsibility of the customer to register the warranty with the appropriate manufacturer.
- h) The WirelessVT Solutions Inc. support center is available 8:30 AM to 7:30 PM Monday through Friday, Noon – 5:00 PM Saturday and Sunday.
- i) WirelessVT Solutions Inc. has Computer Support Specialists ("CSS") on staff as well as Internet Support Specialists ("ISS"). If your computer is unable to access the internet, our ISS staff will assist you. After verifying that our support center is able to talk to The Box, if it is determined that your internet connection is up and stable and the problem is with your computer, the ISS will walk you through some procedures to



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

attempt to correct the issue. If the issue is not resolved by these techniques, and the ISS has determined that the internet connection itself is not the issue, then you will be given the option to proceed with a CSS to solve the problem. However, any support by a CSS is not free of charge. Our CSS is available for \$20 per 15-minutes of assistance. This charge will appear on your next statement and by speaking with the CSS, you agree to pay the charges you incur. If you know the problem is with your computer and not the internet, please specify it to the ISS or you can call the PC support line directly. The CSS can assist you with anything, from printing issues to training on common applications. Each of our CSS employees have over a decade of technical support experience.

6. INTERNET ACCESS

- a) You hereby agree to abide by WirelessVT Solutions Inc.'s Acceptable Use Policy. The Policy is set forth in full on WirelessVT Solutions Inc.'s website at <http://www.wirelessvt.com/AUP.html>
- b) You access the materials on the Internet at your own risk.
- c) WirelessVT Solutions Inc. may deny you access to all or part of the Services without notice if you breach this Agreement, including, but not limited to, WirelessVT Solutions Inc.'s Acceptable Use Policy.
- d) You agree to comply with any bandwidth usage or other limitations on the Services set by WirelessVT Solutions Inc. in its sole discretion. If WirelessVT Solutions Inc. determines that you are exceeding bandwidth limits, you will be notified by mail and given 15 days to bring your usage within appropriate limits. If excessive use continues after the 15-day period, WirelessVT Solutions Inc. may take any action it deems necessary, including, but not limited to, terminating the Services, to ensure that your usage does not adversely affect WirelessVT Solutions Inc.'s ability to provide the Services to other customers. WirelessVT Solutions Inc. will notify you of any such action via mail or email.
- e) WirelessVT Solutions Inc.'s network gathers information about Internet usage such as the sites visited, session lengths, bit rates, and number of messages and bytes passed. WirelessVT Solutions Inc. uses this information in the aggregate. WirelessVT Solutions Inc. may use this information to anticipate and resolve problems with your service, or to identify, create and inform you of products and services that better meet your needs. WirelessVT Solutions Inc. will not use or disclose any personally identifiable information unless compelled by a court order or subpoena, you consent to the use or disclosure, or to WirelessVT Solutions Inc. broadband services and facilities.

7. LIMITATION OF LIABILITY

- a) NEITHER WIRELESSVT SOLUTIONS INC. NOR ITS SUBCONTRACTORS WILL BE LIABLE FOR ANY LOSS OF DATA OR DAMAGE TO HARDWARE THAT OCCURS DURING INSTALLATION OF OR ANY SERVICE PERFORMED ON YOUR COMPUTER IN SUPPORT OF WIRELESSVT SOLUTIONS INC.'S BROADBAND SERVICE. YOU AGREE THAT IT IS YOUR RESPONSIBILITY TO COMPLETELY BACKUP YOUR COMPUTER PRIOR TO INSTALLATION. YOU FURTHER AGREE THAT WIRELESSVT SOLUTIONS INC. AND/OR ITS SUBCONTRACTORS ARE NOT RESPONSIBLE FOR ANY PROBLEMS WITH YOUR COMPUTER FOLLOWING THE INSTALLATION OF OR ANY SUBSEQUENT SERVICE PERFORMED ON YOUR COMPUTER IN SUPPORT OF WIRELESSVT SOLUTIONS INC.'S BROADBAND SERVICE.
- b) UNDER NO CIRCUMSTANCES SHALL WIRELESSVT SOLUTIONS INC, ITS AFFILIATES OR ITS CONTRACTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES THAT RESULT IN ANY WAY FROM CUSTOMER'S (OR CUSTOMER'S CUSTOMERS' OR AUTHORIZED USERS') USE OF OR INABILITY TO USE THE SERVICE OR CUSTOMER'S (OR CUSTOMER'S CUSTOMERS' OR AUTHORIZED USERS') RELIANCE ON OR USE OF INFORMATION, SERVICES OR MERCHANDISE PROVIDED ON OR THROUGH THE SERVICE, OR THAT RESULT FROM MISTAKES, OMISSIONS, INTERRUPTIONS, DELETION OF FILES, ERRORS, DEFECTS, DELAYS IN OPERATION, OR TRANSMISSION, OR ANY FAILURE OF PERFORMANCE.
- c) YOUR EXCLUSIVE REMEDY FOR ANY AND ALL LOSSES RESULTING FROM THE INSTALLATION OF EQUIPMENT AND YOUR USE OF THE SERVICES, INCLUDING WIRELESSVT SOLUTIONS INC.'S OR ITS SUBCONTRACTOR'S NEGLIGENCE, WILL BE LIMITED TO FEES PAID TO WIRELESSVT SOLUTIONS INC. UP TO THE TIME THE DAMAGE IS DISCOVERED.
- d) IF CUSTOMER IS DISSATISFIED WITH THE SERVICE OR WITH ANY TERMS, CONDITIONS, RULES, POLICIES, GUIDELINES, OR PRACTICES OF WIRELESSVT SOLUTIONS INC IN OPERATING THE SERVICE, CUSTOMER'S SOLE AND EXCLUSIVE REMEDY IS TO TERMINATE THIS AGREEMENT IN ACCORDANCE WITH SECTION 4 ABOVE AND DISCONTINUE USING THE SERVICE.
- e) THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER WIRELESSVT SOLUTIONS INC. NOR ITS AFFILIATES WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR FREE OR THAT ANY INFORMATION, SOFTWARE OR OTHER MATERIAL ACCESSIBLE ON THE SERVICES ARE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS.
- f) WIRELESSVT SOLUTIONS INC., ITS AFFILIATES AND ITS SUBCONTRACTORS WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES OF ANY NATURE, INCLUDING PERSONAL INJURIES, PROPERTY DAMAGE OR LOSS OF BUSINESS, THAT RESULT IN ANY WAY FROM YOUR USE OF OR INABILITY TO USE THE SERVICES OR TO ACCESS THE INTERNET OR ANY PART THEREOF, OR YOUR RELIANCE ON OR USE OF OFFERS, CLAIMS, REPRESENTATIONS, PROMOTIONS AND TRANSACTIONS, INFORMATION, SERVICES OR MERCHANDISE PROVIDED ON OR THROUGH THE INTERNET OR THE SERVICES, OR THAT RESULT FROM MISTAKES, OMISSIONS, INTERRUPTIONS, DELETIONS OF FILES, ERRORS, DEFECTS, DELAYS IN OPERATION, TRANSMISSION OR ANY FAILURE OF PERFORMANCE.
- g) YOU AGREE TO INDEMNIFY, DEFEND AND HOLD WIRELESSVT SOLUTIONS INC., ITS AFFILIATES AND SUBCONTRACTORS HARMLESS FROM ANY CLAIMS MADE BY THIRD PARTIES ARISING OUT OF THE USE OF THE EQUIPMENT AND/OR SERVICES BY YOU OR ANY AUTHORIZED USER OF YOUR ACCOUNT, INCLUDING THE PLACEMENT OR TRANSMISSION OF ANY MESSAGE, INFORMATION, SOFTWARE OR OTHER MATERIALS ON THE INTERNET
- h) THESE LIMITATIONS ON LIABILITY AND INDEMNIFICATION PROVISIONS INURE TO THE BENEFIT OF AND APPLY TO :(1) ANY SUCCESSOR TO WIRELESSVT SOLUTIONS INC. BUSINESS BY WAY OF MERGER, PURCHASE OF ASSETS, OR OPERATION OF LAW; AND (2) ANY SUBCONTRACTOR PERFORMING WORK ON BEHALF OF WIRELESSVT SOLUTIONS INC.



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

- i) IT IS THE RESPONSIBILITY OF THE CUSTOMER TO SECURE AND PROTECT THEIR DATA. WIRELESSVT SOLUTIONS INC HAS MADE AVAILABLE TO ALL OF ITS CUSTOMERS FREE ANTIVIRUS SOFTWARE AS WELL AS FREE FIREWALL SOFTWARE. WIRELESSVT SOLUTIONS INC DOES NOT GUARANTEE THE EFFECTIVENESS OF THESE FREE PRODUCTS AND IS NOT LIABLE IF THEY FAIL

8. LAW AND JURISDICTION

- a) In the event that any portion of this Agreement is held to be unenforceable, the unenforceable portion shall be construed in accordance with applicable law as nearly as possible to reflect the original intentions of the parties and the remainder of the provisions shall remain in full force and effect.
- b) WirelessVT Solutions Inc's failure to insist upon or enforce strict performance of any provision of this Agreement shall not be construed as a waiver of any provision or right. Neither the course of conduct between parties nor trade practice shall act to modify any provision of this Agreement.
- c) This Agreement constitutes the entire agreement between Customer and WirelessVT Solutions inc. with respect to the Service.
- d) Notice to the parties of disputes arising under this agreement shall be sent by certified mail to the Customer to the address shown on the most recent invoice. All other notices may be sent by regular mail.
- e) I understand and agree that the laws of the State of Vermont govern this Agreement and my WIRELESSVT SOLUTIONS INC account. I expressly agree that exclusive jurisdiction for any claim or dispute with WIRELESSVT SOLUTIONS INC or relating in any way to my account or my use of WIRELESSVT SOLUTIONS INC services resides in the courts of Burlington, Chittenden County, Vermont. I further agree and expressly consent to the exercise of personal jurisdiction in the courts of Burlington, Chittenden County, Vermont in connection with any such dispute, including any claim involving WIRELESSVT SOLUTIONS INC or its affiliates, subsidiaries, employees, contractors, officers, or directors. Any cause of action Customer may have with respect to the Service must be commenced within one (1) year after the claim or cause of action arises or such claim or cause of action is barred. Dispute of billing items must be made in writing before the NEXT billing cycle.

9. CONTACTING WIRELESSVT SOLUTIONS INC.

- a) The Sales and Support Office:

WirelessVT Solutions Inc
174 Killarney Drive
Burlington, VT 05408

For an ISS Technician, 802 – 861 – 2491 or support@wirelessvt.com
For a CSS Technician, 802 – 658 – 3142 or CSSsupport@wirelessvt.com

- b) Payments should be mailed to the Billing Office:

WirelessVT Solutions Inc.
103 Little Eagle Bay
Burlington, VT 05408

For inquiries about your bill, 802 – 658 – 3053 or billing@wirelessvt.com

10. PRICING

All prices are approximate. We purchase the additional electronic equipment (such as the Firewalls, Gateways, and Network Cards) from BestBuy™, Staples™ or Circuit City™. You are charged the exact amount we are charged. These prices are subject to change at any time.

- a) Service is \$34.95 per month.
- b) If you are purchasing the equipment, the "Bridge" (WirelessVT Solutions Inc. refers to this as The Blue Box) is \$120.
- c) If you are purchasing the equipment, the Antenna costs \$50.
- d) Firewall / Gateway / Access Points are between \$40 and \$80 each ("G" Wi-Fi devices).
- e) Network Cards "G" are between \$40 and \$90. Airport Extremes are about \$125.
- f) Service, support, wiring and training are \$20 per 15 minutes, which includes any work done outside of the free installation.
- g) Additional Email addresses are \$3.00 per address per month.
- h) Domain names are \$15 per name per year.
- i) VoIP service is ~\$20 per month for 500 USA and Canada minutes or ~\$30 per month for unlimited USA & Canada calling via Vonage™.
- j) PoE Adapters are \$30 each (used to place an antenna and box in a location without power).
- k) PoE Cable (we use Outdoor Cat5 Ethernet Cable) is \$0.70 per foot.
- l) Indoor Cat5e Ethernet Cable is \$0.30 per foot.
- m) If the "Antenna" needs to be more than 10' from "The Box", you will be charged approximately \$2 per foot of cable beyond 10'.
- n) If any additional equipment is needed, such as a pole or stand to extend the distance above your roofline or to independently mount the antenna away from the house, additional supply charges and labor will be added to your bill. However, the technician will give you an estimate of the cost and get your consent before any work begins. Labor is \$20 per 15-minutes and materials are whatever it costs to purchase it locally.



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

APPENDIX A – CUSTOMER CONTRACT INFORMATION FORM

Please fill out this form, as well as Appendix B. All fields below are required. KEEP the first 4 pages of this contract for your records! The Appendixes will be collected during the installation.

Your Name

Your Physical Address
(where service will be installed)

Your Mailing Address
(for bills and information)

Number of Computers (initially)

Your Phone Number (at your physical address)

Another Phone Number (if you have another location where you spend parts of the year)

Email addresses you want (3 free)
(or put N/A if you have your own domain or don't want email from us)

@ wirelessvt.net
@ wirelessvt.net
@ wirelessvt.net
@ wirelessvt.net

An email account where we can contact you
(put N/A if you don't have one)



Service Contract

802 – 861 – 2491
www.WirelessVT.Com

APPENDIX B – The Contract

WirelessVT Solutions Inc. requires a contract. The term of the contract will determine the price for the service.

SECTION 1 – Contract Term & Rates

Circle ONLY ONE of A, B or C.

A	I will purchase the equipment. My rate will be \$34.95 per month.	\$35 setup + \$170 for hardware ‡
B	I will lease the equipment. My rate will be \$44.95 per month.	\$35 setup ‡
C	I will lease the equipment on lease-to-buy terms. My rate will be \$54.95 per month for the first year, then \$34.95 per month after the 12 th month.	\$35.00 setup, plus commitment to a 1-year minimum of service ‡

‡ The hardware referenced is the Bridge plus Antenna. Any additional materials needed for installation at your location are not included in either a lease situation or the purchase price listed above. All additional materials and equipment will be listed on your first statement and payment will be due within the first month.

SECTION 2 – Additional Items & Support

D	I would like a Firewall / Gateway for my network and need a Wireless Access Point as well:	No / Yes, and it should be: B / G
E	I will be using Voice-over-IP (VoIP) service from:	Vonage / Other / None
F	I require Wireless Cards for my Computers:	Item Qty USB "G" (PC)
G	I need you to also install the cards above:	Yes / No
H	I require Additional Support because my computer is having problems:	Yes / No
I	I require Additional Wiring because my computers aren't networked:	Yes / No
J	I require Additional Email Addresses: (besides the ones I specified on Appendix A)	No / Yes, and they are _____ _____ _____
K	I require Domain Names I'd like you to Purchase:	No / Yes, and they are _____ _____
L	I require training on my Computer / The Internet:	Yes / No
M	I require Installation of your Free Anti-Virus	Yes / No

I hereby confirm that I wish to have Broadband Internet Service provided by WirelessVT Solutions Inc. and agree to pay for any additional equipment I ask to be installed during installation, agree to pay for any additional service I request during installation, and agree to pay for any service I receive from a CSS via technical support. Furthermore, I agree to adhere to the AUP when using the service, and will not abuse my internet privileges. My monthly fee will be determined by which contract I want specified on section 1 above. I am agreeing to the term and understand any termination fees I will incur if I break this contract. Finally, I have read and understand the rules of the contract and agree to it.

W V T S I CONTRACT

Customer Signature

Date